



# Group Volunteering Auckland



Volunteers are the backbone of what we do at RMHC® New Zealand. We simply couldn't support families the way we do without the thousands of volunteers who come through our doors, roll up their sleeves and make RMHC New Zealand 'home-away-from-home' for the families staying with us.

We are excited to announce a number of changes to our group volunteering options in 2020. There are more sessions than ever before - to better suit a wider variety of volunteer groups - so together we can provide families with better support than ever.


We hope you choose to book a session and we look forward to welcoming you to the RMHC New Zealand whānau.



# Group Volunteering Options

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<b>Cooking and Baking Sessions</b>		<i>Domain House</i> <b>Baking</b> 9.30am - 12.30pm (fortnightly) FREE  3-9			<i>Domain House</i> <b>Meals in Advance</b> 9.30am - 12.30pm \$  5-15	<i>Domain House</i> <b>Baking</b> 2.00pm - 5.00pm FREE  3-9
	<i>Domain House</i> <b>Family Dinner</b> 3.00pm - 7.30pm \$  8-12	<i>Grafton Mews House</i> <b>Family Dinner</b> 3.00pm - 7.30pm \$  5-9	<i>Domain House</i> <b>Family Dinner</b> 3.00pm - 7.30pm \$  8-12	<i>Grafton Mews House</i> <b>Family Dinner</b> 3.00pm - 7.30pm \$  5-9		
<b>General Helping Sessions</b>					<i>Domain &amp; Grafton Mews House</i> <b>Working Bee</b> 10.00am - 1.00pm FREE  3-6	
	<i>Domain House</i> <b>School Holiday Programme</b> 9.30am - 12.30pm 12.30pm - 3.30pm FREE  3-6	<i>Domain House</i> <b>School Holiday Programme</b> 9.30am - 12.30pm 12.30pm - 3.30pm FREE  3-6	<i>Domain House</i> <b>School Holiday Programme</b> 9.30am - 12.30pm 12.30pm - 3.30pm FREE  3-6	<i>Domain House</i> <b>School Holiday Programme</b> 9.30am - 12.30pm 12.30pm - 3.30pm FREE  3-6	<i>Domain House</i> <b>School Holiday Programme</b> 9.30am - 12.30pm 12.30pm - 3.30pm FREE  3-6	
← ----- School Holidays only ----- →						

 Number of volunteers in your group

 Cost associated

# Cooking and Baking Sessions



## Meals in Advance

### What:

Create delicious bulk meals that will then be heated and served for a relaxed weekend dinner for the families staying at all three of our Auckland facilities. Each session will prepare meals for 200+ people. The recipes and ingredients are organized for you, so catering experience is not needed – just a keen, can-do attitude. Your team will prepare, cook and clean up – and it's all during business hours, so a great option for corporate groups.

**Group size:** 5 – 15 people

### Logistics:

Fridays, 9.30am - 12.30pm at Domain House

**Menu:** RMHC organises menu and ingredients

**Cost:** \$400 (incl. GST)\* to cover food costs

*\*paid to RMHC two weeks' beforehand*



## Family Dinner (Domain House)

### What:

A rewarding team volunteering experience – you'll be cooking dinner for 100+ people - so expect a fast-paced afternoon. Your team will cook, serve dinner and clean up whilst getting to interact with families and having dinner yourselves. The menu and ingredients are organised for you, so catering experience is not needed – just a keen, can-do attitude.

**Group size:** 8 – 12 people

### Logistics:

Mondays and Wednesdays, 3.00pm – 7.30pm at Domain House

**Menu:** RMHC organises menu and ingredients

**Cost:** \$700 (incl. GST)\* to cover food costs

RMHC organises the menu and ingredients for all Family Dinners at Domain House. However, exceptions can be made for special themed dinners or professional caterers, subject to approval from the Food Service Manager.



## Family Dinner (Grafton Mews House)

### What:

A rewarding team volunteering experience – you'll be cooking dinner for 100 people so expect a fast-paced afternoon. Your team will cook, serve dinner and clean up, whilst getting to interact with families and having dinner yourselves.

You can choose for RMHC to create the menu and organise the ingredients or you can create your own menu and bring your ingredients. **But be warned**, it is a real challenge to plan a menu and cook for 100 people in less than three hours, so this option requires planning and a few confident cooks.

**Group size:** 5 - 9 people

### Logistics:

Tuesdays and Thursdays, 3.00pm – 7.30pm at Grafton Mews House

**Menu:** Option 1) RMHC organises menu/ingredients, or  
Option 2) You plan your menu/supply ingredients

**Cost:** Option 1) **\$700** (incl. GST)\* to cover food costs  
Option 2) Food ingredients (estimate **\$500 - \$800**)

2020 is a transitional year where groups have two menu options, but in 2021 RMHC will organise the menu and ingredients for all Family Dinners at Grafton Mews House.



## Baking

### What:

Get a group together to help out with simple baking and cooking requirements in the kitchen. Each session will vary based on the food needs at the House on the day, but usually, this will involve baking a variety of yummy treats for the families. All recipes and ingredients are provided so all you need to do is gather your team of volunteers!

**Group size:** 3 – 9 people

### Logistics:

Tuesdays (*fortnightly*), 9.30am – 12.30pm and Saturdays, 2pm – 5pm at Domain House

**Menu:** RMHC organizes menu and ingredients

**Cost:** Free

*\*paid to RMHC two weeks' beforehand*

# General Helping Sessions



## Working Bee

### What:

If you're up for anything that will be helpful to the families this is the option for you. Your activity will be determined the week you volunteer based on needs in the House. From outside maintenance jobs like water blasting, to moving furniture, to sorting donated goods, and helping with fundraising event preparations.

**Group size:** 3 – 6 people

### Logistics:

Fridays, 10.00am – 1.00pm at Grafton Mews or Domain House (or as needed)

**Cost:** Free



## School Holiday Programme

### What:

A volunteering activity perfect for youth/student groups. Plan and execute a fun activity for children of all ages - we never know who will turn up on the day! You can use art supplies that we have in the art room and the kitchen is available for cooking on certain days.

**Group size:** 3 – 6 people (require a minimum of one person aged 18+)

### Logistics:

Monday - Friday at Domain House during holidays, 9.30am – 12.30pm and 12.30pm – 3.30pm

**Cost:** Free (unless you need to buy items for your chosen activity)

# FAQs

## How do I book?

Our group volunteering sessions are very popular so we recommend booking 2+ months in advance to avoid disappointment. The more notice we have the more likely we'll be able to find a volunteer opportunity to suit your group.

### If it's your first time volunteering:

Please sign up online here: <https://rmhc.org.nz/group-volunteering-opportunities-auckland/>

Signing up online saves you and our team a lot of time. You will be able to see which sessions are available or taken and easily apply for the session(s) you would like, without lots of emailing.

### If your team has volunteered before:

Sign-in to your volunteer page here: <https://app.betterimpact.com/Login>

If you can't remember your user name or password go to 'Forgot your user name or password' and enter your email address so you can reset these. If you continue having problems please email [volunteering@rmhc.org.nz](mailto:volunteering@rmhc.org.nz)

## How many sessions can I book?

We want to give as many people the opportunity to volunteer as possible so your group can apply for up to two group volunteering sessions per year. Anything more than this will be at RMHC New Zealand's discretion and priority will be given to our corporate partners and financial supporters.

## Why have you changed how the Family Dinners are done?

At the heart of everything we do is increasing the depth of care and services we provide families. This change aims to increase the nutrition, variety and number of meals provided to families, whilst also enhancing food safety practices. Most Ronald McDonald Houses of similar sizes around the World are making the same changes.

We also know that for many groups catering for 100+ people is a big challenge that requires a lot of planning, time, and catering knowledge. We want to make it easier for more groups to enjoy the wonderful volunteering experience of cooking a dinner at Ronald McDonald House.

## How does the payment process work for the paid options?

Two months before your volunteering session we will send you an invoice for the ingredients for your session. This is due two weeks' before your session. You can pay by direct debit or credit card over the phone.

Refunds will only be provided if more than two weeks' notice is given and a suitable postponement date cannot be found.

Note, these are not tax-deductible donations as they are solely paying for food ingredients.

### How did you decide the costs of the paid sessions?

The Family Dinners cost \$700 (incl. GST), which is approximately \$6 - 7 per person. Our 2019 group volunteering survey results showed groups were spending \$500 - \$1200 (average of around \$750) on dinner ingredient themselves. Our aim was to ensure this new model was easier for groups and around the same cost as the previous model.

The Meals in Advance sessions cost \$400 (incl. GST) provides a simple meal for approximately \$2 per person.

Where possible we use donated food products and we will reduce the food quantities when we know occupancy is lower than normal to minimise wastage. This means, if we don't spend all of your group's fee on ingredients for your session, this money will be set aside for other food supplies for the families.

### Do we get input into the menus?

The menus for the Baking and Meals in Advance sessions will be determined by RMHC New Zealand - consider it a fun surprise on the day!

For Family Dinners you will have a choice of menus each season and we will ask for your first and second preference – this is to ensure variety for our families and avoid groups picking the same menus in a row.

### What if none of these volunteering options suit our group?

If you have your heart set on volunteering we still recommend signing up online here: <https://rmhc.org.nz/group-volunteering-opportunities-auckland/>

You can give us more details about your group size, availability and interests and we will see if we can find a bespoke volunteering opportunity for you.

If we can't accommodate your group for a volunteering session there are many other ways to support RMHC New Zealand, whether this is holding your own fundraiser, attending one of our fundraising events, donating or much more.

For more ways to support us visit: <https://rmhc.org.nz/support/>

