



Group Volunteering Auckland



Volunteers are the back bone of what we do at RMHC New Zealand. We simply couldn't support families the way we do without the thousands of volunteers who come through our doors, roll up their sleeves and make RMHC New Zealand 'home-away-from-home' for the families staying with us.

We hope you choose to book a session and we look forward to welcoming you to the RMHC New Zealand whanau.

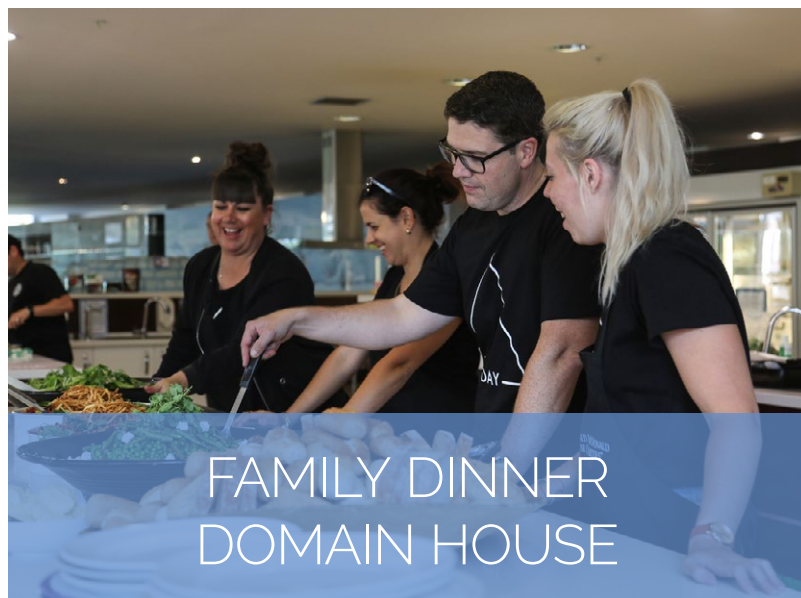
GROUP VOLUNTEERING OPTIONS

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
COOKING & BAKING SESSIONS	Auckland Domain House FAMILY DINNER NIGHT 3.00pm - 8.00pm 💰 \$800 👤 10 - 12	Grafton Mews House FAMILY DINNER NIGHT 3.00pm - 8.00pm 💰 \$700 👤 6-8	Auckland Domain House FAMILY DINNER NIGHT 3.00pm - 8.00pm 💰 \$800 👤 10 - 12	Grafton Mews House FAMILY DINNER NIGHT 3.00pm - 8.00pm 💰 \$700 👤 6-8		
GENERAL HELPING SESSIONS				FAMILY BAG PACKING 10.00am - 1.00pm 💰 FREE 👤 3 - 4	WORKING BEE 10.00am - 2.00pm 💰 FREE 👤 4 - 6	

👤 Number of volunteers needed in your group

💰 Costs associated (indicated cost is inclusive of GST)

COOKING SESSIONS



FAMILY DINNER
DOMAIN HOUSE

A rewarding team volunteering experience - you'll be cooking dinner for 120 people - so expect a fast-paced afternoon. Your team will cook, serve dinner and clean up yourselves. The menu and ingredients are organised for you, so catering experience is not needed - just a keen, can-do attitude.

Logistics: Mondays and Wednesdays, 3.00pm -8.00pm at Domain House

Group size: 10 - 12 people

Menu: RMHC organises menu and ingredients

Cost: **\$800** (incl. GST)* to cover food costs



FAMILY DINNER
GRAFTON MEWS HOUSE

A rewarding team volunteering experience - you'll be cooking dinner for 100 people - so expect a fast-paced afternoon. Your team will cook, serve dinner and clean up yourselves. The menu and ingredients are organised for you, so catering experience is not needed - just a keen, can-do attitude.

Logistics: Tuesdays and Thursdays, 3.00pm -8.00pm at Grafton Mews House

Group size: 6 - 8 people

Menu: RMHC organises menu and ingredients

Cost: **\$700** (incl. GST)* to cover food costs

Please note: Any Family Dinner booking cancelled within 48hours of your confirmed date will be forfeited and non-refundable. Ingredients will already have been purchased, and meals will need to be provided to families.

GENERAL HELPING SESSIONS



If you're up for anything that will be helpful to the families, this is the option for you. Your activity will be determined the week you volunteer based on needs in the House. From outside maintenance jobs like waterblasting, to moving furniture, to sorting donated goods, and helping with fundraising event preparations.

Logistics: Fridays (fortnightly), 10am - 2pm at Grafton Mews or Domain House (or as needed)

Group size: 4 - 6 people

Cost: Free



If you have a small group and you are looking for an activity that doesn't involve cooking, this is another good option to consider. You will be helping with packing goodie bags for families arriving and leaving the Ronald McDonald House. They are a little something to brighten the day of a family away from home with a child in hospital.

Logistics: Thursdays (every third Thursdays), 10am -1pm at Domain House

Group size: 3 - 4 people

Cost: Free

FREQUENTLY ASKED QUESTIONS

How do I book?

Our group volunteering sessions are very popular so we recommend booking 2+ months in advance to avoid disappointment. The more notice we have the more likely we'll be able to find a volunteer opportunity to suit your group.

If it's your first time volunteering:

Please sign up online here:

<https://rmhc.org.nz/group-volunteering-opportunities-auckland/>

Signing up online saves you and our team a lot of time. You will be able to see which sessions are available or taken and easily apply for the session(s) you would like, without lots of emailing.

If your team has volunteered before:

Sign-in to your volunteer page here:

<https://app.betterimpact.com/Login>

If you can't remember your username or password click the 'Forgot your username or password?' link and enter your email address so you can reset these. If you continue having problems please email volunteering@rmhc.org.nz

How many sessions can I book?

We want to give as many people the opportunity to volunteer as possible so your group can apply for up to two group volunteering sessions per year.

Anything more than this will be at RMHC New Zealand's discretion and priority will be given to our corporate partners and financial supporters.

How does the payment process work for the paid options?

Two months before your volunteering session we will send you an invoice for the ingredients for your session. This is due two weeks' before your session. You can pay by direct debit or credit card over the phone.

Refunds will only be provided if more than two weeks' notice is given and a suitable postponement date cannot be found.

Note, these are not tax-deductible donations as they are solely paying for food ingredients.

COVID CANCELLATIONS: If there are any changes to alert levels (3 or 4) we will, unfortunately, have to postpone the bookings that fall on a date during lockdown. In this instance, we will endeavor to find another suitable date for those bookings. In the event that this is not possible, we can arrange for a refund on request.

How did you decide the costs of the paid sessions?

Our 2019 group volunteering survey results showed groups were spending \$500 - \$1200 (average of around \$750) on dinner ingredients themselves. Our aim was to ensure that the new model was easier for groups and around the same cost as the previous model.

Why are the costs different for the Domain House and Grafton Mews House?

This is due to the difference in maximum occupancy numbers between the Houses. We cater for more people at the Domain House (approx. 120 people) than at the Grafton Mews House (approx. 100 people).

FREQUENTLY ASKED QUESTIONS

Do we get input into the menus?

For Family Dinners you will have a choice of menus each season and we will ask for your first and second preference – this is to ensure variety for our families and avoid groups picking the same menus in a row.

What if none of these volunteering options suit our group?

If you have your heart set on volunteering we still recommend signing up online here:

<https://rmhc.org.nz/group-volunteering-opportunities-auckland/>

You can give us more details about your group size, availability and interests and we will see if we can find a bespoke volunteering opportunity for you. Our Group Volunteering Co-Ordinator will then be in touch to discuss date and time options to find a solution that could work for your group.

If we can't accommodate your group for a volunteering session there are many other ways to support RMHC New Zealand, whether this is holding your own fundraiser, attending one of our fundraising events, donating or much more.

For more ways to support us visit:

<https://rmhc.org.nz/support/>

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